



John Miller

Make personal accountability a core value in your organization and eliminate blame, complaining and procrastination

Testimonials

What a morning! Even the skeptics loved the message and delivery. I heard a lot of 'I needed that' and zero negativity ... You exceeded expectations, delivered the QBQ message in a unique, memorable fashion, and left all of us with a practical tool to make a difference in our lives every day.

—STEVEN SZILAGYI, VP OF DISTRIBUTION, LOWE'S

Miller is an excellent speaker and the only choice on accountability. He captivated my group with his sense of humor and fun style ... His message has lasting effects ... so clear and simple that everyone 'gets it'. I highly recommend John.

—JOE DOMINIAK, DIRECTOR, TACO BELL

Your content touched me on so many levels. I look at everything differently now.

—G.J., SALES REP, MERCK PHARMACEUTICAL

Our participants felt your keynote truly hit the nail on the head.

—E.S., DIRECTOR, STATE OF COLORADO

Outstanding ... your message and presentation style [were] great. I've heard nothing but wonderful, positive feedback. Thank you. We don't often have speakers present from outside the profession, addressing a subject that doesn't specifically deal with architecture.

—DEANNA CHRISTIANSEN, DIRECTOR, AIA MINNESOTA

Have you ever heard questions like these?

Why do we have to go through all this change?

When is someone going to train me?

Who dropped the ball?

Why can't they communicate better?

When are THEY going to do their job right?

Who's going to solve the problem?

When am I going to find good people?



If such questions sound familiar, then your workplace is filled with typical employees. You are surrounded by people who occasionally point fingers, grumble, whine, nitpick, or drag their feet. Only it isn't so 'occasional' ... and sometimes it's hard not to join in, right? Nothing brings down morale quicker or costs an organization more than the negative attitudes reflected by these questions. They cripple teams, increase stress, and keep goals from being met.

~ The solution is personal accountability. ~

Accountability and responsibility are put into action when better questions are asked. How can I adapt to this changing world? What can I do to develop myself? How can I contribute today? With such questions, our perspectives immediately change in a forcefully positive way. Such thinking empowers people to use their talent, skills, and time to solve problems, enhance relationships, and accomplish team goals and personal objectives. The automatic result is a stronger culture and improved morale—and then great things happen!

Personal accountability is the right message for your organization, event, and people. And John Miller is the expert to deliver this powerful and universal message. With an engaging and often life-changing programs. Whether in a keynote address before a large assembly or an interactive workshop in a more intimate setting, Miller's practical message will result in better morale, enhanced communications, increased productivity, more effective teams, improved problem-solving skills, and quicker, smoother transitions.

John G. Miller is the author of two books, *QBQ! The Question Behind the Question* and *Flipping the Switch*. He is the founder of QBQ, Inc., an organizational development firm based in Denver, dedicated to helping organizations make personal accountability a core value. A 1980 graduate of Cornell University, John has focused his passion on organizational development and speaking about accountability since 1986.



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